

## Tire Valve Recall Information

Dear Consumer:

This notice is being provided in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dill Air Controls has decided that a defect related to vehicle safety exists in certain Dill ACP-brand rubber snap-in valves (models TR-413, TR-413-chrome, TR-414, and TR-418) manufactured in July 2006 and sold between November 2006 and July 2007.

If you purchased tires between November 2006 and July 2007, and if the valve stems in your wheel contain the unique Dill cap (shown below), you should have the valve stems inspected for cracks in the rubber.



Unique Dill Valve on the Right



Dill Name Clearly Visible on Cap

### What is the problem?

The rubber snap-in valves may develop cracks and leak air due to a lack of resistance to ozone deterioration. Tires that fail to maintain proper pressure can become damaged, and driving on damaged tires can result in a loss of vehicle control. This

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on damaged tires can result in a loss of vehicle control. This could cause a crash without warning.

**What will Dill do?**

Communicate with tire dealers to inspect your Dill ACP valve stems and replace them if cracked at no charge to the consumer. The tire dealer will then file a claim with Dill. If the dealer charges the consumer, the consumer may then file a claim by following these [instructions](#).

**What should you do?**

Consumers can check their own valves for cracking by flexing the valve ([click here for inspection procedure](#)) outwards toward the tire and inspecting the area where the valve meets the tire rim, or they can simply return to the retailer from which they purchased their tires for professional inspection. If consumers are unable to return to the point of purchase, they can have their valves inspected at any participating Sears Automotive Center, Tire Kingdom, Big O Tires, Les Schwab Tire Centers, NTB, STS Tire & Auto Centers or Merchant's Tire location.

Some tire dealers, such as Discount Tire Company, have run their own campaign to handle valve replacements. If you already had your valve stems replaced you do not need to have them checked again. This Dill voluntary recall is separate from any dealer-specific campaign.

**What if you have any other questions?**

If you have any questions or concerns, please call 888-364-2982. If you have any concerns or complaints about the recall process, you can also call the National Highway Traffic Safety Administration's toll-free Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>; or write to the NHTSA Administrator, 1200 New Jersey Ave, SE., Washington, D.C. 20590.

Dill Air Controls appreciates your cooperation in this campaign.



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**Note:** This procedure is a best practice for all rubber valves regardless of manufacturer.

It does not apply to metal valves as shown in the picture on the left.



Step 1

**Step 1:** Locate the rubber valve stem on your wheel. This is the place where you check air pressure and inflate your tire. Flex the valve outwards toward the tire and hold the valve against the rim during inspection, as demonstrated in the photo on the left.



Step 2

**Step 2:** Examine the rubber valve for cracks. The use of a flashlight can aid in the inspection. The photo on the left is an example of good valve with no visible cracks.



**Step 3:** The picture on the left shows an example of a cracked tire valve stem. If one valve

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Step 3

stem is found to be cracked, go to the tire dealer from which you bought your tire and have the stem valves on all four (4) of your tires replaced.

Remember, you should check your car's tire pressure at least once a month. It is also recommended that you inspect your rubber valve stems for cracks as described above when you check your air pressure.